



Guyana Water Incorporated

Vacancy

Applications from suitably qualified persons are invited to fill the following vacant positions within the Company.

1. Customer Relations Manager

Qualifications & Experience

- Master's Degree in Social Science or Administration + **3 years** relevant experience;

OR

- Bachelor's Degree in Management or Economics + **5 years** of similar experience.

Job Scope

Manage the Call Centre and Customer Services Division, including multi-channel customer interactions, billing accuracy, staff supervision, and departmental budget administration.

Required Competencies

- **Managerial:** Strong leadership, staff supervision, strategic planning, budget administration, policy interpretation, and conflict resolution.
- **Functional:** Proficiency in reporting, financial/data analysis, information systems troubleshooting, utility billing systems, and understanding of distribution networks.

Applications with detailed Curriculum Vitae should be submitted no later than August 02, 2026, to:

Executive Director, Human Resources Management and Development

Guyana Water Inc.

Lot 58 Eastern Highway

Lamaha Gardens

Georgetown Or Email to jobs@guyanawaterinc.com